



Unique Training Network for the study and implementation of the spirit of the 20th National Congress

■ Commissioner of Customs and Excise, Ms Ho Pui-shan, shares with directorate officers her views and strategic guidance on the implementation of the spirit of the 20th National Congress in the department.

學習貫徹二十大精神
首長級人員研討會
二零二二年十二月二十日

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■ Professor of the Chinese Academy of Governance, Professor Ding Yuanzhu, conducts an online seminar on the spirit of the 20th National Congress for participants of Customs Middle Management Development Course.

The report of the 20th National Congress of the Communist Party of China is inextricably tied to the strategic plan and layout of "New Journey of the New Era" for the country and Hong Kong. It points out the direction for the realisation of the second centenary goal and establishes the guidelines for action. Customs attaches great importance to the study and implementation of the spirit of the 20th National Congress. The department has established a unique training network, comprising three tiers of training and three different modes of learning. Through diverse and orderly trainings, officers can deepen their knowledge, understanding and comprehension of the spirit of the 20th National Congress and integrate it into the goals, actions and attitudes of customs work.

Three Modes of Systematic Learning

Mode one

The department holds training seminars to standardise the methods of learning.

Mode two

Group leaders host learning sessions to share with and inspire their officers.

Mode three

A self-learning webpage to allow flexible learning schedule and location.

Three Tiers of Top-down Training

Tier one

Tier two

Tier three

Commissioner shares with directorate officers her views on and understanding of the spirit of the 20th National Congress and steers the implementation of such.

Directorate officers promote related study and implementation of the spirit of the 20th national Congress to Superintendent Grade officers.

Assistant Superintendents arrange group learning sessions for their subordinates.



■ Customs arranges a seminar on the spirit of the 20th National Congress for new recruits, enabling them to understand more fully its specific content and significance.

Get Closer

with Public via Social Media



Hong Kong Customs launched a Facebook page and an Instagram account in February 2022 to strengthen communication and connection with different sectors of the community. A promotional video featuring the Commissioner of Customs and Excise, Ms Ho Pui-shan, was produced specifically as a prelude to the launch.

Through live streaming of press briefings and various promotional campaigns, members of the public are able to gain a thorough understanding of the department's work and the development in law enforcement, trade facilitation and anti-pandemic work.

Welcome to view, follow and share the Customs' Facebook page (www.facebook.com/hongkongcustoms) and Instagram account (www.instagram.com/hongkongcustoms) through the hyperlinks or QR codes.



香港海關 Hong Kong Customs



hongkongcustoms

Hong Kong Customs debuted in social media such as Facebook and Instagram (in photo) on 22 February 2022 to deliver Customs' latest news and strengthen communication and connection with different sectors of the community.



OTPC officers have been performing live streaming of press briefings since the inception of Customs' social media channel.



The 9-grid Instagram layout designed for the 2022 Customs Inspector and ATCO recruitment exercise.

Sign MoU with Cambodia Customs

The Commissioner of Customs and Excise, Ms Ho Pui-shan, and the Director General of the General Department of Customs and Excise of Cambodia, Dr Kun Nhem, signed a Memorandum of Understanding Regarding Co-operation and Mutual Administrative Assistance (MoU) on 16 September 2022. It is the first co-operative instrument signed digitally between Hong Kong Customs and other Customs administrations.

The signing of this MoU paves the way for both sides to strengthen intelligence and information exchange for combating cross-border crimes and promoting closer ties in trade facilitation.

Currently, 29 similar co-operative instruments have come into effect between Hong Kong Customs and other Customs administrations.



The Commissioner of Customs and Excise, Ms Ho Pui-shan (right), and the Director General of the General Department of Customs and Excise of Cambodia, Dr Kun Nhem (left), signed a Memorandum of Understanding Regarding Co-operation and Mutual Administrative Assistance via videoconferencing on 16 September 2022 to symbolise the common wishes of both sides to enhance bilateral co-operation in different areas.

Customs fully committed to resume normalcy and continuously enhance international connectivity

The epidemic has gradually stabilised since September 2022. Customs resumed overseas visits right away. A number of directorate officers led delegations to participate in international conferences to enhance multilateral collaboration on trade facilitation, combat transnational organised crime and tell the good stories of Hong Kong. They have visited various countries including Australia, New Zealand, the Netherlands, France, Belgium, South Korea, Vietnam, Thailand and Singapore.

Customs made overseas visits to and participated in international conferences in nine countries and 11 cities in four months of time to promote exchange and co-operation with different international organisations and entities in their respective fields.



New Registration Regime for DPMS



The Assistant Commissioner (Intelligence and Investigation), Mr Woo Wai-kwan, (back row, fourth right) exchanged views with the Chinese Manufacturers' Association of Hong Kong at an outreach meeting.

To fulfil Hong Kong's obligations under the Financial Action Task Force that sets international standards for combating money laundering and terrorist financing, the Government is committed to demonstrating its efforts by introducing a new registration regime for dealers in precious metals and stones under the Anti-Money Laundering and Counter-Terrorist Financing Ordinance (Chapter 615). Any person seeking to carry on a business of precious metals and precious stones including the carrying out of specified transactions (i.e. non-cash transactions at or above HK\$120,000)

or specified cash transactions (i.e. cash transactions at or above HK\$120,000) in Hong Kong will be required to register with the Commissioner of Customs and Excise.

While the Amendment Bill was enacted by the Legislative Council on 7 December 2022, Customs has spared no effort in reaching out to the industry and related stakeholders to explain the legislative details. After several rounds of in-depth discussions, the representatives showed understanding and support to the regime and were ready to join hands with the department for a smooth implementation in 2023.

New Organisational Structure

II Departmental Highlights

Introducing the new senior management of C&ED: following the creation of an additional Deputy Commissioner post in July 2022, there are two Deputy Commissioners assisting the Commissioner in handling departmental affairs at present, underpinned by four Assistant Commissioners and one Senior Principal Trade Controls Officer.

Mr Lai Lau-pak was promoted to Deputy Commissioner (Management and Strategic Development) and Ms Tam So-ying assumed the post of Assistant Commissioner (Administration and Human Resource Development).

■ Commissioner of Customs and Excise, Ms Ho Pui-shan (front row, centre), was pictured with Deputy Commissioner, Mr Chan Tsz-fat (front row, first left), Deputy Commissioner, Mr Lai Lau-pak (front row, first right), Assistant Commissioner, Mr Tam Yai-keung (back row, third right), Assistant Commissioner, Ms Ng Kit-ching (back row, second left), Assistant Commissioner, Mr Woo Wai-kwan (back row, first left), Assistant Commissioner, Ms Tam So-ying (back row, second right) and Senior Principal Trade Controls Officer, Mr Li Man-kai (back row, first right).



Build with Speed, Serve People in Need: Co-Op Platform receives Hong Kong ICT Awards 2022



■ The Community Isolation Facilities Collaboration and Operation Platform (Co-Op) developed by Hong Kong Customs has received the Smart Business (Solution for Business and Public Sector Enterprise) Bronze Award at the Hong Kong ICT Awards 2022. Assistant Commissioner of Customs and Excise (Intelligence and Investigation), Mr Mark Woo (centre), and the Senior Staff Officer of the Office of Information Technology of Customs, Mr Li Kin-kei (fourth right), led the Co-Op team to receive the award from the Chairman of the Smart Business Award Judging Panel, Professor Simon Ho (fourth left).

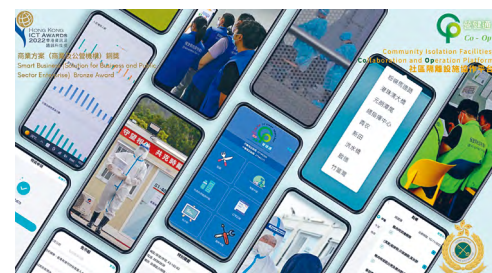
Facing the rampant fifth wave of the epidemic at the beginning of 2022, the Government significantly increased the provision of community isolation facilities (CIFs) within a short time, and Customs was responsible for managing the largest CIF in Tam Mei, Yuen Long. To cater for the needs of persons under isolation and facilitate communication between the occupants and staff, Customs developed the Community Isolation Facilities Collaboration and Operation Platform (Co-Op) within a week. It enables persons under isolation to check in to the isolation facilities, receive instant updates, order meals and request for supplies simply by scanning a QR code with their mobile

phones. Within two weeks after the launch, Customs further enhanced the platform design to cater for all CIFs. This paperless one-stop "Cooperative, Healthy and Interoperative" platform facilitates seamless contact-free communications and efficient operation, putting into practice "people-oriented innovation" advocated by the Government.

The Co-Op has received the Smart Business (Solution for Business and Public Sector Enterprise) Bronze Award at the Hong Kong ICT Awards 2022. The Judging Panel complimented Customs on its swift action in developing the Co-Op within just seven days and this great speed was never seen in other government projects.



■ Different functions and features of the Co-Op



■ Operation interface of the Co-Op



Completion of the expansion of Customs Computer Forensic Laboratory

The expansion of the Computer Forensic Laboratory (CFL) was completed in November 2022. To tackle the rising trend of advanced technology crime and cybercrime as well as to cope with the ever-increasing workload, Hong Kong Customs continues to invest in computer forensics, including increasing manpower, equipment and office area. The newly expanded office enhances CFL's capability in providing forensic support and improves the work environment of our colleagues. The new multi-purpose room can facilitate various forms of meetings and trainings. CFL will strive to tackle advanced technology crime and provide better professional forensic support to the Customs.



■ The Commissioner and other senior officials were briefed by computer forensic expert on the use of various forensic tools.

Flag Raising Ceremony

to Commemorate the 40th Anniversary of the Constitution

To commemorate the 40th anniversary of the promulgation of the Constitution of the People's Republic of China, the Security Bureau (SB) led its six disciplined services, the youth groups under various disciplined and auxiliary services, and other youth uniformed groups in holding the Flag Raising Ceremony to Commemorate the 40th Anniversary of the Constitution at the Hong Kong Customs College on 4 December 2022. The Secretary for Justice, Mr Paul Lam, SC, officiated at the ceremony.

Opening the ceremony, the disciplined services band conducted a military tattoo, followed by a march-in by the nine youth groups. The disciplined services ceremonial guard and the flag party then marched into the venue with Chinese-style foot drill and conducted the flag-raising ceremony during the playing and singing of the national anthem with a flypast by a helicopter from the Government Flying Service.

The flag party then lowered the flags to half-mast and all participants observed a moment of silence to mourn the passing of former President of the People's Republic of China, Mr Jiang Zemin. The ceremony was broadcasted live via RTHK TV 32, the Facebook pages of the SB and the disciplined services, the websites of RTHK and the Information Services Department, and the YouTube channel of RTHK to allow the public to participate.

In addition to the flag-raising ceremony, a constitution education zone was set up on-site to strengthen teenagers' awareness of the Constitution. The SB also held the "Constitution Day in my eye" photo competition, which allowed teenagers, using their unlimited creativity, to express their reflections on Constitution Day through photography and online platforms in order to boost their sense of nation identity and belonging to the country.



■ The Secretary for Justice, Mr Paul Lam, SC, speaks at the flag-raising ceremony.



■ The flag party marches into the venue with Chinese-style foot drill.



■ The Secretary for Security, Mr Tang Ping-keung, pictures with awardees of the "Constitution Day in my eye" photo competition.



■ The nine youth groups participating in the foot drill are Junior Police Call, Rehabilitation Pioneer Leaders, the Fire and Ambulance Services Teen Connect, the Customs Youth Leader Corps, the Immigration Department Youth Leaders Corps, the Hong Kong Army Cadets Association, the Civil Aid Service Cadet Corps, the Auxiliary Medical Service Cadet Corps and the Hong Kong Air Cadet Corps.



■ The ceremony opens with a military tattoo conducted by the disciplined services band, which comprises members of the Hong Kong Police Force, the Customs and Excise Department, the Immigration Department and the Correctional Services Department.



■ The flag party conducts the flag-raising ceremony.

Hong Kong AEO Programme Celebrates 10th Anniversary Milestone

III Services & Facilitation

Bringing In & Going Global - Impetus for Hong Kong's Economy

Customs and Excise Department (C&ED) held the Hong Kong Authorized Economic Operator (AEO) Programme 10th Anniversary Celebration Ceremony at the Customs Headquarters Building on 29 November 2022. The Secretary for Commerce and Economic Development, Mr Algernon Yau, was invited to be the principal guest to officiate at the ceremony with the Commissioner of Customs and Excise, Ms Ho Pui-shan, and other distinguished guests.

Since the implementation of the Hong Kong AEO Programme in 2012, the number of accredited enterprises has now risen to about 80. C&ED held the 10th anniversary ceremony with "Bringing In & Going Global - Impetus for Hong Kong's Economy" as the theme in response to President Xi Jinping's proposal for Hong Kong to "create strong impetus for growth". The theme also defines the future development strategy of the Hong Kong AEO Programme.

To implement the measure to enhance efficiency and strengthen Hong Kong's status as an international trade center stated in the 2022 Policy Address, a memorandum of understanding between Hong Kong Customs and the General Administration of Customs of the People's Republic of China was signed at the ceremony to enhance AEO co-operation in the Guangdong-Hong Kong-Macao Greater Bay Area. It aims to facilitate trade between Hong Kong and the Mainland and further promote corporate compliance management to enterprises in the two places. In addition, Hong Kong and Indonesia Customs exchanged a signed AEO Mutual Recognition Arrangement (MRA) at the ceremony, which was the 13th MRA ratified by Hong Kong with other Customs administrations.

With different new co-operative arrangements in place, Hong Kong AEOs enjoy more prominent advantages such as speedy customs clearance privileges and accredited status. It helps them seize the opportunities brought by the unique role of Hong Kong, a two-way investment platform bridging the Mainland and the world.

About 200 guests, including consuls and customs attachés, as well as representatives from Hong Kong AEO, trade associations and stakeholders in the private sector, attended the ceremony.



■ The Secretary for Commerce and Economic Development, Mr Algernon Yau (third left), officiates at the ceremony with the Commissioner of Customs and Excise, Ms Ho Pui-shan (third right), and the department's directorate officers.



■ Speaking at the ceremony, the Secretary for Commerce and Economic Development, Mr Algernon Yau, expresses appreciation for the Hong Kong AEO Programme's development and achievement since its implementation a decade ago.

■ The Commissioner of Customs and Excise, Ms Ho Pui-shan (front row), and the Director General of the Department of Enterprise Management and Audited-based Control of General Administration of Customs of the People's Republic of China, Mr Wang Sheng (on screen), sign a memorandum of understanding between Hong Kong Customs and the Mainland Customs on enhancing AEO co-operation in the Guangdong-Hong Kong-Macao Greater Bay Area. Witnessed by the Secretary for Commerce and Economic Development, Mr Algernon Yau (back row, left), and Deputy Director-General of the Economic Affairs Department and Head of the Commercial Office of the Liaison Office of the Central People's Government in the Hong Kong Special Administrative Region Mr Liu Yajun (back row, right), the signing ceremony is conducted through video conferencing.



■ The Secretary for Commerce and Economic Development, Mr Algernon Yau (left), together with the Commissioner of Customs and Excise, Ms Ho Pui-shan (right), and other distinguished guests march into the venue through the "10th Anniversary Tunnel".



■ The Commissioner of Customs and Excise, Ms Ho Pui-shan (right), and the Consul General of Indonesia in Hong Kong, Mr Ricky Suhendar (left), exchange the signed documents of the Hong Kong-Indonesia Authorized Economic Operator MPA.

Sea-air Cargo Transshipment Pilot Scheme

The Chief Executive announced in his 2022 Policy Address that the Government will reinforce intermodal transport by integrating air, sea and land transport to strengthen the key role played by Hong Kong in the logistics chain of the Guangdong-Hong Kong-Macao Greater Bay Area (GBA). The Airport Authority Hong Kong is actively taking forward various projects and adopting the intermodal transport mode to enhance connectivity between the airport and the GBA cities. It has set up the "Hong Kong International Airport Logistics Park" in Dongguan and the "Airside Intermodal Air Cargo Handling Facility" at the Hong Kong International Airport to facilitate sea air-cargo transshipment between Hong Kong and the Greater Bay Area. Under this pilot scheme, Customs provides one-stop customs clearance service for sea-air transshipment cargoes and applies technology to reduce the need for cargo inspection under manageable smuggling risks. These measures can expedite the cross-boundary flow of transshipment cargoes and uphold Hong Kong's role as a logistics hub.



■ Sea-air transshipment cargoes are conveyed by a vessel to Airside Intermodal Air Cargo Handling Facility.

Inauguration of 3 Liaison Groups in Logistics and Transport Industries



■ The inaugural ceremony of three liaison groups in logistics and transport industries was held September 2022.

The inaugural ceremony and meetings of the Cross Boundary Transport Industry Customer Liaison Group, the Road Cargo System (ROCARS) User Liaison Group and the Transshipment Cargo Clearance Facilitation Customer Liaison Group for 2022-24 were held September 2022. Members were presented with Certificates of Appointment. These three liaison groups offer an effective communication platform for the cross-boundary transport industry to exchange views with Hong Kong Customs and other government departments. Customs will continue to strengthen connection with the industry through the liaison groups.

Single E-lock Meets National Safety Standard

Single E-lock Scheme (SELS) is one of the eight policy measures for taking forward the development of the Greater Bay Area. Currently, the 62 clearance points spanning nine municipalities in the Greater Bay Area and the 13 clearance points in Hong Kong under SELS altogether provide the industries with more than 800 cross-boundary route options.

Customs previously received funding from the Innovation and Technology Bureau for conducting a comprehensive feasibility study on the ways to enhance the security level of the E-lock system and align the E-locks with the national safety standard. The study was completed in December 2021. The new E-lock System will be installed at all land boundary control points and clearance points in Hong Kong.



■ Aligned with the national safety standard, the new E-locks will help strengthen the cooperation between C&ED and the Mainland Customs in advancing clearance facilitation.

Be Alert to

Unfair Trade Practices in Renovation Services

海關打擊不良營商
致力排解民生憂難
屋企裝修有咩要注意



■ Ninja-Zero-Tolerance provides tips and key points on procurement of renovation services.



■ To reveal common unfair trade practices in renovation services via the social media accounts of Hong Kong Customs.



Report figures

Number of complaints about false trade descriptions and unfair trade practices received by Customs from July to October 2022

Nature	Total
I. False Trade Descriptions	72%
II. Wrongly Accepting Payment	22%
III. Misleading Omissions/Aggressive Commercial Practices	5%
IV. Bait Advertising/Bait and Switch	Less than 1%
	100%

The four most complained about goods / service industries regarding False Trade Descriptions

Goods	Service
1. Food and Beverage	1. Beauty and Hair
2. Electrical and Electronic Products	2. Education
3. Furniture, renovation and interior design	3. Travel
4. Supermarket, department store and convenience store	4. Furniture, renovation and interior design



IV Consumer Protection



■ The Head of Unfair Trade Practice Investigation Group, Ms. Yili Chiang (third left) led Customs officers to distribute pamphlets, reminding members of the public about consumer pitfalls.

To earnestly address people's concerns and difficulties in daily life, the Customs proactively works on publicity and education to remind members of the public about common unfair trade practices in renovation services, and remind traders to comply with the Trade Descriptions Ordinance. Promotional video and comics were published via the official social media accounts of Hong Kong Customs. At the same time, publicity campaigns were conducted at newly built public housing estates. The publicity and education work were well received by the public.

Shopping safe festive toys

Customs reminds the public to pay attention to the following safety tips when gifting children with toys during the festive seasons.

- Beware of toys with sharp or pointed edges;
- Take heed of the small parts of toys which are easily detachable;
- Keep toys with expandable plastic, magnetic parts, small balls and marbles out of children's reach since they are particularly dangerous to children aged below three; and
- Throw away plastic packages of toys.



■ Ninja-Zero-Tolerance's tips for shopping safe festive toys.

Strengthening Integrity Culture

In 2021, Customs put into place a new integrity management framework. Integrity Management Committees (IMG) and Formation Integrity Management Committees (FIMCs) were established under the Integrity Steering Committee (ISC) and its three Working Groups. IMG and FIMCs collaborate to press ahead with the execution of new initiatives and monitoring of their implementation in accordance with the ISC's latest Integrity Action Plan. By considerably raising the bar for integrity training, organising various integrity-related activities, and encouraging staff to lead a healthy lifestyle, the Department has significantly strengthened its integrity culture.

1. New integrity management framework

Integrity Steering Committee

Integrity Management Group

Formation Integrity Management Committees

2. Multifaceted integrity training

3. Engagement in integrity-building



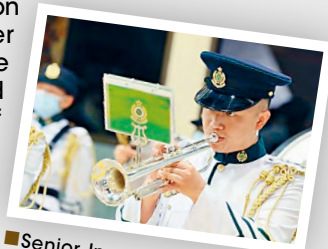
■ Mr. Lai Lau-pak, the then Assistant Commissioner of Customs and Excise (Administration and Human Resource Development) (second left) presented a certificate of merit to the winning team of the Integrity Building Quiz Competition.

4. Utilizing of online resources to advance ethics promotion

Harmony in the Customs

Senior Inspector Wong Wai-kin

It was eight years ago when I joined the Customs and Excise Band and started learning the trumpet. Since then, I have witnessed the progress that the Band has made. Performing with other Band members gives me a sense of satisfaction beyond words. Every band member shares the same passion for music as we devote our leisure time to practices and rehearsals, as well as to the pursuit of excellence in every single performance. I hope that our Band will continue to grow and thrive with the intake of more new members.



■ Senior Inspector Wong Wai-kin joined the Band and started learning the trumpet eight years ago.

Customs Officer Tsang Sau-lam (Ms)

I first came to know the Customs and Excise Band last year at the passing-out parade. Completely captivated, my heart could not help but hum along the exhilarating yet delicate tunes. So I joined the Band and learned to play the snare drum. I tried my best

■ After joining the Department for a year, Customs Officer Tsang Sau-lam joined the Band.

to attend every band rehearsal and kept practising at home. Thanks to the valuable guidance given by professional musicians, I was eventually ready for my debut in a largescale band performance this year. The experience was exceptionally meaningful and precious that enriched my life as a Customs officer. To me, the Band is like a family, as we care for and encourage each other. I will definitely carry on to give my best to the Department and to the Band.

"No Regret!" says

Hong Kong's New Tennis Star Coleman Wong



■ Coleman's enthusiasm for tennis started at the age of five.



■ Coleman and his French partner Max Westphal won the boys' doubles grand slam title at the US Open 2021. (Photo provided by Hong Kong Tennis Association)

Crowned junior doubles champion at the US Open 2021 and Australian Open 2022, Coleman Wong made Hong Kong tennis history by becoming the first player from Hong Kong to win two Grand Slam titles.

Coleman's enthusiasm for tennis started at the age of 5. With unwavering passion since then, being a professional tennis player became his goal. Despite the pressure, Coleman found excitement and satisfaction during matches. He enjoyed playing tennis and strived to pursue victory, perfect techniques, and maintain stability in his performance. Throughout his years at school, Coleman made sacrifices in order to excel in both tennis and studies. Coleman officially set his sight on a professional athletic career at the age of 16 and he is grateful for the freedom and support given by his family.

Now 18, Coleman embraces challenges and never gives up. He is currently undergoing training at the Rafa Nadal Academy in Spain for seven hours a day. More often than not, he

pushes himself and trains extra until he meets his daily target. Not long ago, he experienced the lowest time in his career. As he was not familiar with clay court techniques and footwork, he kept losing his matches on clay. Frustrated, he questioned himself if he should continue with tennis. Driven by his motto "No Regrets!", Coleman braved his way against failures and empowered himself through constant learning and trying. Finally, he reached the quarter-finals of the boys' singles at Wimbledon and the semi-finals at the US Open in 2022, surpassing his own personal record. Tennis has strengthened Coleman's beliefs which enable him to improve further.

Despite difficulties and challenges ahead, Coleman does not regret his choice as a professional athlete. His current men's world ranking is 747 and his target is to break into the top 350 this year. We wish Coleman the best in reaching new heights in Grand Slams and the Olympics!

ICAC Thematic Talk

An ICAC thematic talk on "Integrity Management and Ethical Leadership" was held on 8 November 2022. Mr. YAU Shu-chun, Deputy Commissioner and Head of Operations of the Independent Commission Against Corruption, was invited as the guest speaker to share and exchange with middle and senior management of the C&ED.

To combat corruption, Mr. YAU stated that effective legislation on prevention of bribery, comprehensive protection for whistleblowers and concrete investigation powers for law enforcement agencies are crucial. Yet, he believed that the most effective way to eradicate corruption was to cultivate overall integrity culture, and to enhance and strengthen staff's awareness of integrity and conduct.



■ On 8 November 2022, Deputy Commissioner and Head of Operations of the ICAC, Mr. Yau Shu-chun, shared his valuable experience and insights on "Integrity Management and Ethical Leadership" with Customs colleagues.

Poster of "Customs YES"

香港海關
青年發展計劃
CUSTOMS YES

Country 國家
Community
社會
Calibre
個人發展
Customs 海關

現正招募 青少年
12至24歲 成為會員

詳情請瀏覽 www.customsyes.hk

■ "Celebrating the 73rd Anniversary of the Founding of the People's Republic of China - Chinese History and Culture Series" - Visit to the Hong Kong Palace Museum.

■ Customs Job Orientation Experience Day

Customs and Excise Department

VI Community & Youth

Connecting with the youth

Hong Kong Customs fully adheres to the policies of the Central Government and HKSAR Government and is dedicated to youth development work. The recent Policy Address also attached great importance to youth development and education. In January 2021, a new youth programme "Customs YES" was launched with the establishment of a uniformed group "Customs Youth Leader Corps (CYLC)" under the programme. "Customs YES" provides over 3,100 of its current members aged between 12 and 24 with a variety of activities and discipline training under the 4 "C" activity development

strategy. As at the end of September 2022, more than 160 activities have been organised for the youth members. In particular, the Customs YES members have taken part in a rich array of celebratory events this year to share the joy of the 73rd Anniversary of the Founding of the People's Republic of China and the 25th Anniversary of the establishment of the Hong Kong Special Administrative Region of the People's Republic of China. Such activities also aimed at enabling the youth to have a thorough understanding of Chinese history and culture, as well as strengthening their sense of national identity.



graduate
Parade

■ Graduation parade for Customs Youth Leader Corps Summer Training Camp 2022 for Celebrating the 25th Anniversary of the Establishment of the Hong Kong Special Administrative Region.

Direction of development for Customs YES' activities



C 個人發展 CALIBRE	C 海關 CUSTOMS	C 社會 COMMUNITY	C 國家 COUNTRY
Discipline training Leadership training Adventure experience Physical training Career development	Customs duties Ordinances enforced by the Customs Law-abiding	Social services Career orientation	National education National security
Self-awareness, development of multi-intellectual potentials and building up of positive outlook to life	Gaining knowledge in Customs duties and ordinances, being a Law-abiding citizen	Understanding the community's development, developing sense of belonging towards society	Instilling a sense of national identity and a love for the country

Customs YES Promotional Vehicle

Officially launched

The Commissioner of Customs and Excise, Ms Ho Pui-shan (centre); the Deputy Commissioner of Customs and Excise (Control and Enforcement), Mr Chan Tsz-tat (first left); the Deputy Commissioner of Customs and Excise (Management and Strategic Development), Mr Lai Lau-pak (first right); the Executive Director of the "Customs YES" Executive Committee, Mr Edgar Kwan (second left), and the Principal of the Chinese Foundation Secondary School, Ho Tik Shun (second right) officiated at the kick-off ceremony for the "Customs YES Promotion Vehicle" on 26 October 2022.



"Flying with You" Badminton Exchange Competition

Play together

The non-profit organisation "Community Art" held a badminton competition with the six major disciplined forces in Hong Kong on 5 November 2022 at the Hong Kong Police Officers' Club. The Community Art teamed up with students aged 12 to 15 from three major badminton clubs to form a badminton team to compete with the six disciplined forces, including Hong Kong Customs, Hong Kong Police Force, Immigration Department, Fire Services Department, Correctional Services Department and the ICAC.

Hong Kong Customs Badminton Team lived up to expectations and won the second place in the team cup and the third place in the men's doubles open. The Commissioner of Customs & Excise, Ms Ho Pui-shan, was invited to present awards to the winners of the two finals. The organizer also arranged for senior officers to partner with youngsters for an exchange game, providing opportunities for the youngsters and members of the disciplined services to cooperate, exchange skills and enhance friendship. It is hoped that this event would improve the youngsters' understanding of the disciplined forces, and let them experience team spirit and cultivate positive values.



■ The Assistant Commissioner (Intelligence and Investigation), Mr Woo Wai-kwan, Mark (right), and Assistant Staff Officer, Mr Tong Man-lung, represent Hong Kong Customs to participate in the competition.

Help others selflessly



Ng Yuk-lan Noel registered as a bone marrow donor in the early years and was notified by the Hong Kong Red Cross two years ago that she was a complete match for the bone marrow of a patient suffering from acute leukemia. She knew that the chances of finding a perfectly matched unrelated marrow donor were extremely low, so she agreed to donate bone marrow without any hesitation.

Noel said that the donation process was to extract hematopoietic stem cells from the bone

marrow in the arm, which was different from the traditional method of extraction in the pelvis. The process did not require general anesthesia. After the surgery, she only needed to rest for a day before returning to work. The impact on the body and daily life was much lower than the traditional extraction method.

Noel's selfless spirit brought the patient back to life. She encouraged more people to register for donating bone marrow, bringing hope to the waiting patients.



■ Senior Customs Officer, Ms Ng Yuk-lan, donated bone marrow to a patient suffering from acute leukemia, rekindling hope for the patient's life. She was awarded the Heroic Volunteer Award for her spirit of selflessness at the Hong Kong Volunteer Awards 2022.



■ To commend the Hong Kong Customs Volunteer Team (first left and third right) for actively participating in voluntary work and providing services to people in need from different walks of life, the Volunteer Service Development Council awarded the "Outstanding Volunteer Team" to the Hong Kong Customs Volunteer Team.

Little Life Warrior Society Christmas BBQ Gathering



Led by the Commissioner of Customs and Excise, Ms Ho Pui-shan, Deputy Commissioner (Management and Strategic Development), Mr Lai Lau-pak, and Assistant Commissioner (Boundary and Ports), Ms Ng Kit-ching, members of the C&ED Volunteer Team, C&ED Basketball Club and Customs trainees brought joy and fun to the Little Life Warrior Society Christmas BBQ Gathering at Wu Kai Sha Youth Village. They played games together with the Little Life Warriors and brought them Christmas gifts.

Volunteer Sharing

The department worked with the non-profit organisation Lifeline to organise volunteer activities for the elderly at the Mid-Autumn Festival. We were honored to participate in the event to send blessings to the elderly who were emotionally troubled, so that they could feel the love of the community despite the epidemic.

During the event, apart from distributing supplies to the elderly, volunteers also listened to their stories on overcoming adversity in the past. The dialogues were short but meaningful. Their positivity and open-mindedness towards life always remind us to maintain a positive attitude in the face of difficulties, whether in college training or at work in the future.

This experience also reminds us to be more helpful when possible. We should go the extra mile when we can. In the future, in addition to shouldering the responsibility of upholding the law and guarding Hong Kong, I will also make good use of my ability to help those in need in society.



■ The probationary inspector trainees assisted in distributing anti-epidemic care packs and gift boxes to send warmth to the elderly during the Mid-Autumn Festival.

Law Enforcement Torch Run for Special Olympics



■ Officers of the Department actively participated in the Law Enforcement Torch Run for Special Olympics, completing a 3.5 km run with highlights filmed and shared to call for more participation, thereby raising more funds for the sports development of athletes with intellectual disability.

Department took the lead and joined the torch run. For promoting the event and appealing for active participation, the department has produced various short video clips capturing the fascinating scenes of our directorates, formations and colleagues during the run. The short video clips have been uploaded onto the departmental social media platforms for promoting healthy lifestyle and demonstrating the departmental endeavors and enthusiasm in charity. The donation received was the highest ever.

Lifeline Express Charity Walk 2022

The Commissioner of Customs and Excise, Ms Ho Pui-shan; Deputy Commissioner (Management and Strategic Development), Mr Lai Lau-pak; Acting Deputy Commissioner (Control and Law Enforcement), Ms Ng Kit-ching; Assistant Commissioner (Intelligence and Investigation), Mr Woo Wai-kwan; and colleagues from the Customs Athletic Association and Customs Volunteer Team as well as members of Customs YES participated in the "Lifeline Express Charity Walk 2022" organised by Lifeline Express at Clear Water Bay Country Club on 26 November 2022.

This event was a charity walk organised by Lifeline Express to raise funds for the prevention and treatment of blindness in the Mainland. The guest of honour, the Secretary for Security, Mr Tang Ping-keung, led the heads of the disciplined services to kick off the fundraising activity. Colleagues and Customs YES members actively participated in the activities. Under the theme of "Hope in Every Step", they completed the 3.5 km race and raised funds for patients with eye disease who are in need, and to restore their vision and continue the sight saving mission of Lifeline Express.



■ Colleagues actively participated in and completed the 3.5 km charity walk with sweat and effort to raise funds for the Health Express on the prevention and treatment of blindness in the Mainland.

Secretary for Security Inspected the New Recruits

Secretary for Security, Mr Tang Ping-keung, inspected the passing-out parade as the Reviewing Officer for 66 Probationary Customs Officers who completed their induction course at the Hong Kong Customs College on 10 June 2022. It is the first time that the Chinese-style foot drill has been adopted in the passing-out parade since its full adoption by the Customs on May Fourth Youth Day. It demonstrated Customs officers' sense of belonging to and patriotic feelings for the country.

Mr Tang emphasised in his speech that the department's essential role in Hong Kong's transition from chaos to order. He also appreciated the continuous efforts made by the department in cultivating young Customs talents to be the "gatekeepers" of Hong Kong.



■ Secretary for Security, Mr Tang Ping-keung, inspected the Probationary Customs Officers at the passing-out parade in June 2022.

New Generation of Trade Controls Branch

The Assistant Trade Controls Officer Induction Course (ATCOIC) of the Department is the first ever civilian law enforcement induction course qualified for accreditation at Qualifications Framework Level 5 in Hong Kong. In this article, Wu Yee-shan (Carol) of Batch 84 Assistant Trade Controls Officer (ATCO) interviewed two young graduates of the Batch 85 ATCO, Leung Sai-mui (Ingrid) and Ho Wai-hok (Vincent), who shared their training experiences as well as gains during the ATCOIC.

When Ingrid was in university, she once encountered unfair sales practices. Fortunately, she came across the Department's publicity campaign and avoided being deceived and suffered no loss at all. She learnt later that the work of the Trade Controls Branch was very meaningful and challenging, so she applied for the post of ATCO in a recruitment exercise. She felt lucky to have learnt the Chinese-style foot drill and realized the importance of team spirit and also the Department's patriotism and nationalism. She would bear in mind at all time the vision of the Department and do her best to be a competent ATCO.

Vincent said that the ATCOIC covered both law enforcement skills and leadership exercises, and laid a solid foundation for future law enforcement duties. The most unforgettable experience for him was the 3-day, 2-night team building activity. It gave him a taste of the professionalism of the Trade Controls Branch members who need to do their best to accomplish every single task under any harsh environment. He hoped to continue to improve his personal ability as well as professionalism so as to perform properly the work of trade controls and protecting consumer rights.



■ New recruit Leung Sai-mui shared her training experience during the interview.



■ Wu Yee-shan (left) interviewed new recruit Ho Wai-hok (right) of Batch 85 ATCOIC.

Medals and Commendations



From March 2021 to November 2022, a total of 740 colleagues have been awarded medals or commendations. Among the awardees, five were directorate officers, 719 were members of the Customs and Excise Service, 15 were Trade Controls Officers, and one was a staff member of the General and Common Grades. Please scan the following QR code to view the full list at «Customs News» website.



Promotion



From March 2021 to November 2022, a total of 649 colleagues received promotion letters. Among the recipients, five were directorate officers, 531 were members of the Customs and Excise Service, 76 were Trade Controls Officers, and 37 were staff members of the General and Common Grades. Please scan the following QR code to view the full list at «Customs News» website.



Commissioning Of The Sheung Fung Street Customs Staff Quarters



■ Directorate officers and guests prayed for the newly completed staff quarters.

The construction of the long-awaited Wong Tai Sin Sheung Fung Street Customs Staff Quarters was completed and ready for application. Its inauguration ceremony was held on 10 November 2022 with the attendance of Directorate officers. A ritual was held during the ceremony to pray for residents' safety, health and prosperity.

It is the Department's first staff quarters that allow the keeping of retired Customs Detector Dogs. A retired dogs' area was specially built in the garden to facilitate the care of retired Customs Detector Dogs.



■ The Commissioner of Customs and Excise, Ms Ho Pui-shan (front row, centre), presented certificates to the awardees at the presentation ceremony of 2022 World Customs Organization Certificates of Merit.

World Customs Organization Certificates of Merit Presentation Ceremony

The Commissioner of Customs and Excise, Ms Ho Pui-shan, officiated at the 2022 World Customs Organization (WCO) Certificates of Merit (CoM) cum Commendation Certificates and Staff Suggestion Schemes awards presentation ceremony at the Customs Headquarters Building on 2 June 2022. Ms Ho presented the WCO CoM to 17 awardees in recognition of their tremendous contribution to digitalizing Customs procedures, developing data-driven infrastructures, utilizing data analysis in combating criminal activities and providing professional technical advice for enhancing the department's Intermodal Transshipment

Facilitation Scheme.

In May 2021, 15 Customs officers and one dedicated working group were awarded WCO CoM in recognition of their immense contribution to building up closer co-operation with different stakeholders, integrating innovative technology into Customs operations and enhancing staff's readiness for new challenges. Besides, stakeholders of the department were also awarded for their tremendous support and close partnership with the department in fostering a sustainable global supply chain during the pandemic outbreak.